

# ZERO TOLERANCE POLICY

## Our promise to our employees

RG Law has a zero-tolerance policy that protects our employees from clients who are:

Abusive

Swearing

Threatening

Dishonest

We hope you understand and welcome this policy which is in place for the best interest of all of our hardworking employees and you, our customers.

Should any of the above issues arise, RG Law reserves the right to terminate our representation.

All calls are recorded for training and monitoring purposes

[WWW.RGLAW.CO.UK](http://WWW.RGLAW.CO.UK)